



Quality Management System

Policy Statement:

Nalashaa is committed to adopt a process approach and risk based thinking, imbibing the best quality practices with involvement of leadership & competent people, state of the art infrastructure resulting in bench mark quality product and services ensuring customer satisfaction to meet stakeholder's needs and expectation and continually improve the same.

Mission:

- **People and Talent:** We Strive to Hire, Retain and grow our People as we consider them our Most Valuable Resources.
- **Commitment and Trust:** Clients are at the Core of Everything we do. We Keep our Commitments and are trusted by our Clients.

Vision:

- To become a preferred destination for Staff members who want to work in meritocracy and be allowed to take risks with their ideas.
- To become preferred service provider for HealthCare IT Clients.
- To be at Leading edge of Technology and Practical Solutions for Clients.
- To grow at a Sustained Pace.

Objectives:

- Process Adherence
- Effective Risk Management
- Industry Best Practices
- Leadership
- Involvement of competent people
- State of Art Infrastructure Availability
- Quality product and services
- Cost Effective product and services
- Customer Satisfaction
- Process Improvement

Approved by:

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